



Access Health and Community (AccessHC) is a not-for-profit health and community service offering the best professional care and personalised support.

## BUSINESS SITUATION

AccessHC was a recently merged organisation with two versions of every kind of policy and procedure. Two out of date intranets, no upgrades, no branding, no understanding of what a shared workspace could look like; all meant staff were wasting time and energy finding and recreating material.

“ I wanted that the one ‘shop’ to stop for information (‘the single source of truth’) should be the intranet.



**Ruth Charters,**

Communicatitons Manager, Access Health & Community

## HOW THE PROJECT WORKED

5P worked with Access HC to understand not just the technical but also the business environment. This lead to an assessment of the risks of not going ahead with the project which helped get the stakeholders on board.

FiveP provided a templated branded package providing flexibility for customisation, which allowed the brand to be communicated throughout the organisation. A new user friendly interface makes accessing and using the intranet faster. The solution was delivered in just over a month and tailored training made sure everyone was enthused and on board fast.

## 5 KEY STEPS

1. Listening & understanding



2. Risk assessment

3. Tailored templates



4. Speedy implementation



5. Tailored training



## BENEFITS FOR THE BUSINESS

Staff are excited to have easy access to all the corporate information in one place. Collaboration and productivity have improved as staff see the intranet as more than a storage space.

## TOP THREE BENEFITS

1. Improved internal brand awareness



2. Increased collaboration



3. Improved productivity

**5P - Enterprise Cloud solutions for everyone, fast.**

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